

Stroke services in Coventry and Warwickshire

Public Consultation - easy read

9 October 2019 – 2 February 2020



NHS Coventry and Rugby CCG, NHS South Warwickshire CCG and NHS Warwickshire North CCG

About this booklet







We are the 3 NHS clinical commissioning groups (CCGs) in Coventry and Warwickshire.
We buy and plan health services for local people.



We want to make sure that patients get the best possible care from start to finish. We know we need to spend more money on stroke recovery care, ambulance services and medicines.



This booklet tells you about our ideas, how we developed our ideas and how you can have your say.

Tell us what you think



Patients, doctors and nurses have given us ideas of how to make stroke services better.



We want people to tell us what they think about our ideas. Please answer the questions at the end of this booklet.

You could also tell us your views by coming to one of our events. The event dates and places are on our website:

www.strokecovwarks.nhs.uk



Your opinion matters and will be used by the NHS to make local stroke services better for everyone.

What is a stroke?



A stroke is a problem with the brain that happens when the blood supply to part of the brain is cut off. Stroke is one of the main causes of death in the UK and the biggest cause of adult disability.



There are two types of stroke:

- An ischaemic stroke is caused by a blockage in one of the blood vessels leading to the brain.
- A haemorrhagic stroke is caused by a bleed in the brain.

A transient ischaemic attack
(TIA) or 'mini-stroke' is a sign that
a person is at risk of having a full
stroke.



People of all ages can have strokes and be affected by them in the long term.

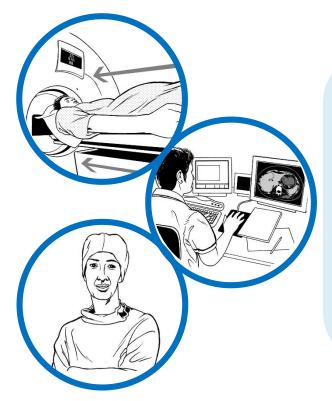
Why we need to change



We know that if a patient gets really good treatment in a special stroke unit, they have a greater chance of surviving and a lower risk of disability.



We also know that if we can improve local stroke services, patients could have a better chance of recovery.



We want to make sure that we use the latest treatments.

For example, removing blood clots with a machine could mean more people would not need further care after a stroke.

Current services



Stroke services in Coventry and Warwickshire offer good care but they do not meet the latest standards for the country or the local area. The services are different in each local area, and we want to make this better.

The main problems we have found are:

- Stroke patients are not always taken to the correct hospital unit.
- We do not have good services in every local area to help people after a stroke.
- We need more specialist stroke doctors and nurses.
- There are people with heart problems who could have their medicine changed to lower their risk of stroke. If we can find these people early, we may be able to stop them having a stroke.
- People want more information on how to stop a stroke from happening.
- We are not ready to follow the national NHS Long Term Plan for stroke services.

Developing our ideas



We have looked at services across
England and worked with doctors
and nurses to make a plan for
making our services better.



We worked with the Stroke
Association and a group of stroke
patients and carers to hear their
views.



You can read more about our work with doctors, patients and carers in the full version of our public consultation document.

This work helped us make our plans and we would like to thank everyone who was involved.



University Hospitals Coventry and Warwickshire NHS England is the organisation that leads health services in the country. They told us that the place that looks after people just after they've had a stroke had to be based at University Hospitals

Coventry and Warwickshire

(UHCW). They also told us this place should be linked to the unit that takes care of patients after their first 3 days of having a stroke.



We looked at all the different ideas for where the stroke units could be. It was agreed that the best option was to have 2 stroke units at UHCW in Coventry.



All the feedback we were given helped us to think about how we could help people to lower their risk of having a stroke.

It also helped us to think about how we could provide better care for patients in hospital and when they're back at home.



We have thought about how people get to hospital if they have had a stroke or if they are visiting a family member and we want to make this easier.



Some people were worried about space for patients at UHCW, so we are thinking of having extra support services in and near their homes to help patients leave hospital faster.

Our ideas





For the last 4 years, we have worked with doctors, patients and the public to think how to make our stroke services better.



Our idea would make sure the services are the same across
Coventry and Warwickshire, and would provide really good care for stroke patients from start to finish.



You can read more about our idea on our website:

www.strokecovwarks.nhs.uk
/Documents/Documents.

Acute or emergency stroke services



University Hospitals Coventry and Warwickshire Our idea is that acute, or emergency stroke services for people who have just had a stroke would be at University Hospitals Coventry and Warwickshire.

Warwick Hospital

George Eliot Hospital

There would not be emergency stroke units at Warwick Hospital or the George Eliot Hospital in Nuneaton, because all patients would be treated at UHCW.

Rehabilitation stroke services



Our idea for rehabilitation stroke
services is that there would be
extra local services like
physiotherapy to help people
recover after they have left hospital.



Services to help patients get better would be based closer to their homes.

Leamington Spa Hospital

George Eliot Hospital

Patients who need to continue to get better in hospital would go to the Leamington Spa Hospital or the George Eliot Hospital in Nuneaton.

Survey

1. Have you experienced a stroke or transient ischaemic attack (TIA)?	Yes, I have No, I have not I prefer not to say
2. Are you a carer, friend or relative of someone who has had a stroke or TIA?	Yes, I am No, I am not I prefer not to say
3. To what extent do you agree or disagree with our idea to have all acute or emergency stroke services in Coventry?	Please tick one box: Strongly agree Agree Neither agree / disagree Disagree Strongly disagree I prefer not to say
Please tell us the reason for your answer:	

	Please tick one box:
4. Please tell us about the impact our idea to have all acute or emergency stroke services in Coventry would have on you:	No impact Positive impact Negative impact I prefer not to say
Please tell us the reason for your	answer:
5. Please tell us about the impact our idea to have all acute or emergency stroke services in Coventry would have on your family / friends / carer:	Please tick one box: No impact Positive impact Negative impact I prefer not to say
Please tell us the reason for your	answer:

	Please tick one box:
6. To what extent do you agree or disagree with patients who have had a stroke being given support to leave hospital as soon as they are able to (early supported discharge)?	Strongly agree Agree Neither agree / disagree Disagree Strongly disagree I prefer not to say
Please tell us the reason for your	answer:
	Please tick one box:
7. Please tell us about the	i lease tick offe box.
	No impact
impact that early supported	
discharge services would have	Positive impact
on you :	Negative impact
	I prefer not to say
Please tell us the reason for your answer:	
	answer:
riease ten us the reason for your	answer:

	Please tick one box:
8. Please tell us about the	
impact that early supported	No impact
discharge services would have	Positive impact
on your family / friends /	Negative impact
carer:	I prefer not to say
Please tell us the reason for your	answer:
9. To what extent do you agree	Please tick one box:
or disagree with rehabilitation	Strongly agree
being available in hospital at	Agree
Leamington Spa Hospital and	Neither agree / disagree
the George Eliot Hospital in	Disagree
Nuneaton?	Strongly disagree
	I prefer not to say
Please tell us the reason for your	answer:

	Please tick one box:
10. Please tell us about the	
impact that having hospital	No impact
rehabilitation at Leamington	Positive impact
Spa Hospital and the George	Negative impact
Eliot Hospital in Nuneaton	I prefer not to say
would have on you :	
Please tell us the reason for you	ır answer:
11. Please tell us about the impact that having hospital rehabilitation at Leamington Spa Hospital and the George Eliot Hospital in Nuneaton would have on your family / friends / carer: Please tell us the reason for your family / friends / carer:	Please tick one box: No impact Positive impact Negative impact I prefer not to say Ir answer:

12. Is there anything else you would like to tell us about stroke	
services in Coventry and Warwickshire which has not been	
covered by an earlier question?	
(For example, can you suggest another option?)	

Equalities survey – optional

We recognise and actively promote the benefits of diversity and we are committed to treating everyone with dignity and respect regardless of age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion or belief, sex (gender) or sexual orientation. To ensure that our services are designed for the population we serve, we would like you to complete the short monitoring section below. The information provided is optional and will only be used for the purpose it has been collected for and will not be passed on to any third parties.

13. Which area of Coventry or Warwickshire do you live in?	
14. What is your postcode?	Please use all capital letters e.g. CV34 4DE
15. What is your gender?Please tick one box:	Male Female I prefer not to say I prefer to self-define:
16. If female, are you currently pregnant or have you given birth within the last 12 months? Please tick one box:	Yes No I prefer not to say

17. What is your age?	Under 16
Please tick one box:	16-24
	25-34
	35-59
	60-74
	75+
	I prefer not to say
18. What is your ethnic group?	Asian/Asian British
Please tick one box:	Indian
	Pakistani
White	Bangladeshi
English/Welsh/Scottish/	Chinese
Northern Irish/British Irish	Any other Asian
Gypsy or Irish Traveller	background:
Any other White	
background:	Black/African/Caribbean/ Black British
Miyad/Multiple othnic groups	African
Mixed/Multiple ethnic groups	Caribbean
White and Black Caribbean	Any other Black/African
White and Black African	/Caribbean background:
White and Asian	
	Other ethnic groups
Any other Mixed/Multiple ethnic background:	Arab
	Any other ethnic group:

.....

19. Do you look after, or give any help or support to family members, friends, neighbours or others because of either: Please tick as many boxes as you need to:	Long-term physical or mental ill-health/disability Problems related to old age No I prefer not to say Other:
20. Are your day-to-day activities line condition or illness which has lasted 12 months? Please tick as many lines.	d, or is expected to last, at least
Vision (such as due to blindness or partial sight) Mobility (such a difficulty walking short distances, climbing stairs) Ability to concentrate, learn or understand (Learning Disability/ Difficulty) Mental ill-health Social or behavioural issues (such as due to neuro diverse conditions like autism, attention deficit disorder or Asperger	Hearing (such as due to deafness or partial hearing) Dexterity (such as lifting and carrying objects, using a keyboard) Memory Stamina, breathing difficulty or fatigue No I prefer not to say Other:

21. What is your sexual orientation?Please tick one box:	Bisexual (both sexes) Heterosexual (straight) Gay/lesbian (same sex) I prefer not to say I don't know / not sure I prefer to self-define:
22. Are you: Please tick one box:	Married (but not living with husband/wife/civil partner)
Single (never married or partnered) Married/civil partnership Co-habiting (living with someone) I prefer not to say	Separated (still married or in a civil partnership) Divorced/dissolved civil partnership Widowed/surviving partner/civil partner Other:
23. What is your religion or belief? Please tick one box:	Hindu Jain Jewish
No religion Bada'i Buddhist Christian (Church of England/Catholic/	Muslim Sikh I prefer not to say Other:
Protestant and all other Christian denominations)	

What happens next?





Please post your completed survey to Freepost

NHS QUESTIONNAIRE RESPONSES.

Please make sure you use capital letters as shown in the address, so the Post Office machines can scan the address. There is no need to include a stamp.

2 FEBRUARY 2020

The survey closes on **2 February 2020.**



We will look at all of the comments before we decide what to do.

Thank you

Thank you to our partners:

- University Hospitals Coventry and Warwickshire NHS Trust
- South Warwickshire NHS Foundation Trust
- George Eliot Hospital NHS Trust
- Coventry and Warwickshire Partnership NHS Trust
- Warwickshire County Council
- Coventry City Council
- · West Midlands Ambulance NHS Foundation Trust.

Thank you for taking the time to complete this survey.

Your feedback is really valuable and will be used to help us make decisions about stroke services in our area for the future.

This booklet tells you about our ideas for stroke services in Coventry and Warwickshire, how we developed our ideas and how you can have your say.

For more information, or if you need this document in another format, please contact us:



Call us on **0121 611 0611**



Email us at agem.communications@nhs.net



Or go to our website www.strokecovwarks.nhs.uk

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